



Henderson, Kentucky

**CANCELLED**

June 24, 2021

**KENTUCKY PUBLIC SERVICE COMMISSION**

FOR ALL TERRITORY SERVED  
 Community, Town or City  
 PSC NO. 2  
 Fourth Revised SHEET NO. 32  
 CANCELLING PSC NO. 2  
 Third Revised SHEET NO. 32

**CLASSIFICATION OF SERVICE**

**Schedule 32 – Special Charges**

In accordance with 807 KAR 5:006 Section 8, Kenergy will make the following special nonrecurring charges to recover customer-specific costs incurred, which would otherwise result in monetary loss to the utility or increased rates to other customers to whom no benefits accrue from the service provided or action taken. These special charges are calculated on the attached Sheets 30 Exhibit A and 30 Exhibit B and are designed to yield only enough revenue to pay the expenses incurred in rendering the service.

(a) Turn-on Charge \$33.00 (overtime \$98.00) – A turn-on charge will be assessed for a seasonal or temporary service.

(b) Reconnect Charge - \$33.00 (overtime \$98.00) – A reconnect charge will be assessed to reconnect a service which has been terminated for nonpayment of bills or violation of Kenergy’s rules or Kentucky Public Service Commission administrative regulations. This charge will also be assessed when a Kenergy representative makes a trip to the premises of a customer due to service interruption, and the problem is on the customer’s part. Customer’s qualifying for service reconnection under Section 15 of 807 KAR 5:006 will be exempt from reconnect charges.

(c) Termination or Field Collection Charge - \$33.00 (overtime \$98.00) – This charge will be assessed when a Kenergy representative makes a trip to the premises of a customer for the purpose of terminating service. The charge will be assessed if a Kenergy representative actually terminates service or if, in the course of the trip, the customer pays the delinquent bill to avoid termination. The charge may also be made if Kenergy’s representative agrees to delay termination based on the customer’s agreement to pay the delinquent bill by a specific date. Kenergy may make a field collection charge only once in any billing period. Termination of service will occur during normal business hours unless circumstances dictate otherwise, i.e. safety issues, illegal reconnect or meter is inaccessible.

(d) Special Meter Reading Charge - \$33.00 – This charge may be assessed when a customer requests that a meter be re-read, and the second reading shows the original reading was correct. No charge shall be assessed if the original reading was incorrect. This charge may also be assessed when a customer who reads his own meter fails to read the meter for six (6) consecutive months, and it is necessary for a Kenergy representative to make a trip to read the meter.

DATE OF ISSUE November 23, 2016

Month / Date / Year

DATE EFFECTIVE May 20, 2016

Month / Date / Year

ISSUED BY \_\_\_\_\_

*[Signature]*  
(Signature of Officer)

TITLE President and CEO

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2015-00312 DATED September 15, 2016

**KENTUCKY PUBLIC SERVICE COMMISSION**

**Talina R. Mathews EXECUTIVE DIRECTOR**

*Talina R. Mathews*

EFFECTIVE

**5/20/2016**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Henderson, Kentucky

**CANCELLED**

June 24, 2021

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

FOR ALL TERRITORY SERVED  
Community, Town or City  
PSC NO. 2  
Fifth Revised SHEET NO. 32A  
CANCELLING PSC NO. 2  
Fourth Revised SHEET NO. 32A

**CLASSIFICATION OF SERVICE**  
**Schedule 32 – Special Charges**

- I (e) Meter Test Charge - \$52.00 – This charge will be assessed if a customer requests the meter be tested and the test shows the meter is not more than two (2) percent fast. No charge shall be made if the test shows the meter is more than two (2) percent fast.
- I (f) Returned Check Charge \$13.00 – A returned check charge will be assessed if a check accepted for payment of a bill is not honored by the customer’s financial institution.

Kenergy shall have the right to refuse to accept checks in payment of an account from any customer who has demonstrated poor credit risk by having two or more checks returned unpaid from a bank for any reason.

Kenergy shall not accept a check to pay for and redeem another check or accept a two-party check for cash or payment of an account.

When a customer has been mailed a notice of termination for non-payment and subsequently presents an insufficient check as payment, the original termination date will remain unchanged. The presentation of an insufficient funds check does not constitute payment of the account.

(g) Late Payment Kenergy Charge – A 5% charge will be assessed if a customer fails to pay a bill for services within (20) days from the date the bill was rendered. The charge will be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional charges shall not be assessed on unpaid charges.

- I (h) Remote Disconnect/Reconnect Charge - \$24.00 – This charge will be assessed when service is terminated by remote switch for non-payment of bills, violation of Kenergy’s rules or Kentucky Public Service Commission administrative regulations. Termination of service will occur during normal business hours unless circumstances dictate otherwise, i.e. safety issues, illegal reconnect or meter is inaccessible. This charge will also be assessed when a service is reconnected by remote switch when service has been disconnected for non-payment of bills, violation of Kenergy’s rules or Kentucky Public Service Commission administrative regulations. Customers qualifying for service reconnection under Section 15 of 807 KAR 5:006 will be exempt from reconnect charges.

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Henderson, Kentucky

FOR ALL TERRITORY SERVED

Community, Town or City

PSC NO. 2

First Revised SHEET NO. 32B

CANCELLING PSC NO.

Original SHEET NO. 32B

**CLASSIFICATION OF SERVICE**  
**Schedule 32 – Special Charges**

**I** Remote Special Meter Reading Charge - \$24.00 – This charge may be assessed when a customer requests that a meter be read again and the second reading obtained by a Kenergy representative shows the original reading was correct. No charge shall be assessed if the original reading was incorrect. This charge may also be assessed when a customer reading his/her own meter fails to read the meter for six (6) consecutive months and it is necessary for a Kenergy representative to obtain a reading remotely.

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*Talina R. Mathews*  
  
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Henderson, Kentucky

FOR ALL TERRITORY SERVED
Community, Town or City
PSC NO. 2
Second Revised SHEET NO. 32 (Exh. A)
CANCELLING PSC NO. 2
First Revised SHEET NO. 32 (Exh. A)

CLASSIFICATION OF SERVICE
Schedule 32 - Special Charges

Special Charges:

CANCELLED
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KENTUCKY PUBLIC SERVICE COMMISSION

Non-Worked Hours:

Total Hours
Average Vacation
Holidays
Sick Leave Days
Hours Worked

Table with 2 columns: Hours, Percent. Rows: Total Hours (2,080, 100.00%), Average Vacation (160, 7.69%), Holidays (64, 3.08%), Sick Leave Days (61, 2.93%), Hours Worked (1,795, 86.30%).

For every \$100 of labor paid, \$86.30 is paid for work and \$13.70 is paid for non-working hours. The allocation for Office and Service employees is as follows:

Table with 4 columns: Employee Type, Job Title, Hourly Rate, Percent, Non-Working Hourly Amount. Rows: Meter Reader/Service, Office/Clerical, Dispatcher.

Other Costs Based on Regular Labor Worked:

% of Regular Labor Worked

Pro forma Ending June 30, 2015

Table with 4 columns: Category, Amount, Sign, Percent. Rows: Regular Wages, Health, Life, Disability, Pension, Payroll Taxes, Workers Comp., Total.

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KENTUCKY PUBLIC SERVICE COMMISSION
Talina R. Mathews EXECUTIVE DIRECTOR
EFFECTIVE 5/20/2016
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Henderson, Kentucky

June 24, 2021

**KENTUCKY PUBLIC SERVICE COMMISSION**

**CANCELLED** FOR

ALL TERRITORY SERVED

Community, Town or City

PSC NO. \_\_\_\_\_

2

Second Revised

SHEET NO. 32 (Exh. B)

CANCELLING PSC NO. \_\_\_\_\_

2

First Revised

SHEET NO. 32 (Exh. B)

**CLASSIFICATION OF SERVICE**

**Schedule 32 – Special Charges**

	Return Check Charge	Est. Hours	Per Hour	Amount
	No. of Hours Worked	0.25		
I	Direct Labor Charge	0.25	\$21.73	\$ 5.43
I	Non-Worked Overhead	0.25	\$ 2.98	\$ 0.75
I	Other Cost Based on Reg. Labor Worked	\$21.73	54.94%	\$ 2.98
I	Bank Charge			\$ 3.52
I	Total Charges			<b>Total \$12.68 Use \$13.00</b>

**Turn-On, Reconnect, Termination, Special Meter Reading, Meter Test**

	Per Hour	Turn-On, Reconnect, Termination	Meter Reading	Overtime	Meter Tests	
<b>Meter Reader/Service:</b>						
	No. of Hours	0.5	0.5	2	1	
R	Direct Labor Charge	\$21.73	\$10.87	\$10.87	\$65.19 <sup>1</sup>	\$21.73
I	Non-Worked Overhead	\$ 2.98	\$ 1.49	\$ 1.49	N/A	\$ 2.98
I/R/R/I/R	Other Cost Based on Reg. Labor Worked	54.94%	\$ 5.97	\$ 5.97	\$11.73 <sup>2</sup>	\$11.94
<b>Mileage</b>						
	Per Mile					
I	Mileage	10 \$ 0.575	\$ 5.75	\$ 5.75		\$ 5.75
		20 \$ 0.575			\$11.50	
<b>Office Clerical:</b>						
	No. of Hours	0.25	0.25	0.25	0.25	
I	Direct Labor Charge	\$21.73	\$ 5.43	\$ 5.43	\$ 5.43	\$ 5.43
I	Non-Worked Overhead	\$ 2.98	\$ 0.75	\$ 0.75	\$ 0.75	\$ 0.75
I	Other Cost Based on Reg. Labor Worked	54.94%	\$ 2.98	\$ 2.98	\$ 2.98	\$ 2.98
I	Total		<b>\$33.24</b>	<b>\$33.24</b>	<b>\$97.58</b>	<b>\$ 51.56</b>
I	Charge		<b>\$33.00</b>	<b>\$33.00</b>	<b>\$98.00</b>	<b>\$ 52.00</b>

<sup>1</sup> 2 hrs. X \$21.73 x 1.5

<sup>2</sup> 2 hrs. X \$21.73 x 27.00% (23.47% + 3.53%)

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PSC NO. 2
First Revised SHEET NO. 32 (Exh. C)
CANCELLING PSC NO. 2
Original SHEET NO. 32 (Exh. C)

CLASSIFICATION OF SERVICE
Schedule 32 - Special Charges

Remote Disconnect/Reconnect

Table with columns: Description, Per Hour, No. of Hours, Amount. Includes rows for Dispatcher and Office Clerical charges, and Amortization of Remote Switch Costs.

- (1) See Tariff Sheet 32, Exhibit A.
(2) Cost of switch confidential per contract with vendor.

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